

HOME Coalition 10 Year Action Plan for Calendar Year 2017-19

SOURCES: USICH Federal Strategic Plan to End Homelessness (USICH); U.S. Dept. Housing and Urban Development (HUD) Continuum of Care Program Interim Rule (CoC Rule); LA Housing Corp. LA Ten Year Plan to End Homelessness (LA Plan); HUD System Performance Measures (Sys Meas); HUD Policy Areas, Notices, and Scoring Criteria on New/Renewal Applications in CoC Program per recent NOFAs (Policy); CoC Gaps Analysis (Gaps); Mayor’s Challenge to End Vet Homelessness and VA best practices for ending Vet homelessness (Vet)

| Goal I: Finish the job of ending chronic homelessness in 2017. (USICH) | | | | |
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| Objectives | Action Steps | Person/ Organization Responsible | Timeframe | Status |
| I.1. Provide Permanent Supportive Housing to prevent and end Chronically Homeless (USICH) | I.1a. Partner with PSH providers to increase number of PSH beds dedicated for use by the CH from baseline of current year’s Housing Inventory Chart total (67 in 2016) (Policy) | Executive Committee | Annually | |
| | I.1b. Engage with LA Housing Corp and LA Dept. Health & Hospitals to fully utilize all available 811 housing stock in the region by participating in regular 811 outreach conferences and notifying providers of available vacancies (LA Plan) | HOME Coalition Program Coordinator | Bimonthly | |
| | I.1c. Provide training for local providers and connect them to technical assistance (TA) to develop new applications to such funding sources as FHA, CDBG, HOME, Fed Home Loan Bank, LHFA, tax credits, and other federal and private initiatives (Policy) | Board President | 2019 | |
| I.2. Integrate primary and behavioral health care services with homeless assistance programs and housing to reduce people’s vulnerability to and the impacts of homelessness (USICH) | I.2a. Encourage providers serving CH and those with mental illness to have at least one staff person SOAR certified[(i.e., have completed the online training for service providers to assist persons to apply for Social Security Disability (SSD or SSDI) and Supplemental Security Income (SSI)] (LA Plan, Policy) | Board | Dec. 2018 | |
| I.3. Advance health and housing stability for people experiencing homelessness who have frequent contact with hospitals and criminal justice (USICH) | I.3a. Conduct outreach to street homeless identify and engage all street homeless (i.e., most likely to end up in ERs or jail) with programs and resources (Policy) | Wellspring PATH, Wellspring VA SSVF Programs | Quarterly | |
| | I.3b. Meet with law enforcement and health care representatives to provide technical assistance, referral information, etc. to assist them to respond to/refer homeless persons for help | | | |

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| Goal II: Maintain Progress on Goal of Preventing and ending Veterans' homelessness by 2015. (USICH) | | | | |
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| Objectives | Action Steps | Person/ Organization Responsible | Timeframe | Status |
| II.1. Maintain Continuum of Care (CoC – the HOME Coalition) capacity to identify, engage and serve homeless Vets (Policy) | II.1a. Maintain CoC gaps analysis plan for system resources to end Vet homelessness and partner with providers to identify resources and methods to address gaps (CoC Rule) | HOME Coalition Program Coordinator, Wellspring VA SSVF | Semiannually | |
| | II.1b. Maintain collaborative partnership with Overton Brooks VA Medical Center (VAMC) homeless program to receive and provide referrals, troubleshoot obstacles, and address opportunities for system improvement (Vet) | Coordinated Assessment Task Force (HUD funded agencies and 211) | Ongoing | |
| II.2. Monitor system operation to effectively prevent and end Vet homelessness (Policy) | II.2a. Review by-name list of homeless Vets in regular conferences to track that system response is consistent with established benchmarks and coordinate across programs to overcome obstacles to optimum system performance (Vet) | Coordinated Assessment Task Force (HUD funded agencies and 211) | Ongoing | |
| | II.2b. Document CoC's attainment of ending Veteran homelessness benchmarks by preparing and submitting request for functional zero declaration (Vet) | HOME Coalition Program Coordinator, Wellspring VA SSVF | Dec. 2017 | |
| Goal III: Prevent and end homelessness for families, youth and children by 2020 (USICH) | | | | |
| Objectives | Action Steps | Person/ Organization Responsible | Timeframe | Status |
| III.1. Decrease the number of homeless households with children (Policy) | III.1a. Prioritize homeless households with children for placement in available homeless housing and services based on need according to CoC (HOME Coalition) policies (Policy) | Coordinated Assessment Task Force (HUD funded agencies and 211) | Ongoing | |
| | III.1b. Increase rapid rehousing (RRH) capacity (short term rental assistance to quickly move persons from streets to permanent housing) by providing training to current RRH providers to identify and develop new applications for federal, state, and private initiatives (Policy) | Executive Committee | 2019 | |
| | III.1c. <u>Provide training, coordination and assistance</u> to current transitional housing (TH) programs to explore feasibility of transitioning to RRH (Note: TH is long term temporary housing for persons who need supportive services to stabilize before moving into permanent housing) (Policy) | Executive Committee | Dec. 2018 | |
| | III.1d. Increase emergency shelter (ES) capacity for families by seeking funding for addl ES beds (Gaps) | Executive Committee | Dec. 2019 | |
| | III.1e. Continue to expand partnership with Region 8 Education of Homeless Children and Youth Program liaisons to explore collaborative opportunities to assist in identifying homeless families, inform them to eligibility for McKinney-Vento education services, and connect them with appropriate community services <u>and by seeking representation of Children's Coalition on CoC Board (Policy)</u> | Christopher Youth Center | Ongoing | |
| III.2. Advance health and | III.2a. Promote targeted outreach strategies to reach | Christopher Youth | Ongoing | |

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| housing stability for youth aging out of systems such as foster care and juvenile justice (USICH) | homeless youth among member agencies by providing information about availability of housing and services for these youth at least once annually (Policy) | Center | | |
| | III.2b. Maintain contact with regional publically funded foster care and juvenile justice facilities as appropriate to review their systems' discharge policies, bring them to HOME Coalition CoC meetings, and to provide trainings and printed materials to facilitate/streamline referral process (Policy) | Christopher Youth Center | Each December | |
| III.3. Provide affordable housing to people experiencing or most at risk of homelessness (USICH) | III.3a. Engage the five largest Public Housing Authorities in the CoC area to consider giving preference to homeless (or enhance preference if already have one) in priority for vouchers (Policy) | HOME Coalition Program Coordinator, Board | Dec. 2019 | |
| | III.3b. Form Affordable Housing Working Group in 12 parish area for homeless service providers and affordable housing providers to better coordinate and share info about needs and available housing (Gaps) | | | |

| Goal IV: Set a path to ending all types of homelessness (USICH) | | | | |
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| Objectives | Action Steps | Person/ Organization Responsible | Timeframe | Status |
| IV.1. Transform homeless services to crisis response systems that prevent homelessness and rapidly return people who experience homelessness to stable housing (USICH) | IV.1a. Monitor program and system performance to compare program outcomes to goals and to identify opportunities for system improvements (Sys Meas, CoC Rule) | Assessment Committee | Quarterly | |
| | IV.1b. Seek funding to create a one-stop intake for CoC region to minimize episodes of homelessness and maximize engagement in services (Gaps) | Executive Committee | Dec. 2019 | |
| | IV.1c. Maintain a centralized or coordinated assessment system in the 12-parish CoC geographic area in accordance with HUD/HEARTH legal requirements and best practices by monitoring implementation among initial partner agencies, adding new partner agencies, and completing regular review of the coordinated assessment portal to coordinate across programs to quickly refer, house, and serve all on the list (CoC Rule) | Coordinated Assessment Task Force (HUD funded agencies and 211) | Ongoing | |
| | IV.1d. Monitor attainment of 10 yr plan goals and action steps and follow up with persons/orgs responsible if steps not progressing satisfactorily (Policy) | Executive Committee | Quarterly | |
| | IV.1e. Conduct Point in Time count of sheltered homeless annually and unsheltered homeless at least biannually with annual evaluation of count methodology and results (CoC Rule) | Point in Time Committee | Annually | |
| | IV.1f. Conduct annual gaps analysis and incorporate resources necessary to address gaps in CoC, local, and state planning processes (CoC Rule) | Executive Committee | Annually | |
| | IV.1g. Provide training/orientation to members of Board from | Board President | Annually | |

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| | non-HUD funded agencies to review HUD/CoC best practices (Board request) | | | |
| | IV.1h. Meet with homeless service providers who are not participating in Homeless Mgt Information System (database to track services to homeless persons so programs can track outcomes and effectiveness) to explore areas where HMIS could benefit them and remove barriers to their participation in HMIS with the ultimate goal of increasing HMIS participation for each type of housing to 85% (Policy, CoC Rule) | HMIS Administrator, Executive Committee | Dec. 2019 | |
| | IV.1i. In cooperation with the City of Monroe (local Emergency Solutions Grant jurisdictional partner who subgrants state ESG funds to our region), continue the monitoring, coordination, consulting, and reporting functions of ESG-funded programs specified in CoC Program interim rules sections 578.7(a)(7) (CoC Rule, Policy) | Executive and Assessment Committees | Ongoing | |
| IV.2. Provide and promote collaborative leadership at all levels of government and across all sectors to inspire and energize Americans to commit to preventing and ending homelessness (USICH) | IV.2a. Develop a comprehensive outreach campaign to educate and engage the public and local business and civic leaders about the scope, causes, and costs of homelessness and the CoC's work and 10-year plan by conducting annual community awareness campaign addressing these topics, maintaining the conversation via social media and traditional media stories (Gaps, CoC Rule) | Executive Committee, UW | 2018 | |
| | IV.2b. Coordinate with state and local Consolidated Plan and other planning bodies such as LA System Network Data Consortium (org that manages the state HMIS system), Homeless Working Group (subcommittee of state interagency council/advises state policy), etc., to provide local input into their plans to end homelessness (LA Plan) | Executive Committee | Ongoing | |
| | IV.2c. Engage a wider representation from stakeholder groups on CoC Board and membership through callers to 211 interested in homelessness invited to attend membership meeting; regular (at least annually) invitations issued to media and public to attend membership meetings (CoC Rule) | Executive Committee, UW | Ongoing | |
| | IV.2d. Reach out to and engage organizations serving the homeless, including providers funded by federal funds via HOPWA, TANF, Head Start, who are not yet involved in CoC planning to seeking input from and information about homeless services and needs. (Policy) | Executive Committee | Annually | |
| IV.3. Strengthen the capacity of public and private organizations by increasing knowledge | IV.3a. Provide speakers twice per year at membership meetings for CoC members on key topics related to best practices, serving vulnerable populations, and other topics of local focus/need (Policy) | Executive Committee | Twice per year | |

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| about collaboration, homelessness, and successful interventions to prevent and end homelessness (USICH) | IV.3b. Maintain resources on CoC website about current best practices for addressing homelessness (CoC Rule) | HOME Coalition Program Coordinator | Ongoing | |
| IV.4. Increase meaningful and sustainable employment for people experiencing or most at risk of homelessness (Policy) | IV.4a. Collaborate by meeting at least once per year with economic development/jobs programs to advocate for job development and training appropriate for persons who are experiencing or most at risk of homelessness and coordinate to improve access of these populations to employment programs and by seeking representation of WIB on CoC Board (Policy) | Wellspring Homeless Programs and Rays of Sonshine | Ongoing | |
| IV.5. Improve access to mainstream programs and services to reduce people's financial vulnerability to homelessness (Policy) | IV.5a. <u>Coordinate</u> with homeless service providers to help them progress to adopt national best practices for connecting homeless with mainstream benefits and provide information to provider staff about assisting clients to access mainstream resources (Policy) | Executive Committee | Dec. 2019 | |
| | IV.5b. Offer training by mainstream providers for homeless service providers at such venues as quarterly and other meetings covering mainstream benefits available, eligibility, referral methods, etc. (Policy) | Executive Committee | Annually | |