In the 12 parishes of Northeast Louisiana, several thousand persons face homelessness each year. About half are families with children under 18 with them.

Today services for the homeless are more coordinated than ever before. Agencies serving the homeless make up a Continuum of Care — a coherent system of housing and supportive services that help connect with homeless on the streets and elsewhere, engage them in the appropriate housing and services for their needs, and work with them to identify and address barriers to getting and keeping permanent housing. The goal is to help persons secure permanent housing they can maintain after assistance ends.

Inside is a summary of the various types of housing that are available in the 12-parish region to serve the homeless. Some housing is provided in facilities, some by rotating among host churches, some in apartment units that are leased in the name of the resident. There is a wide variety of housing as there is a wide variety of needs among homeless persons. On the back page is a very brief listing of different types of supportive services available in our area to help homeless persons get and keep permanent housing.

More information, please call United Way of Northeast Louisiana 211 (dial 2-1-1).

“Homeless” means (for purposes of this publication) individuals or families who:

- lack a fixed, regular, and adequate nighttime residence, or
- who are exiting an institution (jail, hospital, etc.) where he or she resided for 90 days or less and who resided in an emergency shelter or a place not meant for human habitation immediately before entering that institution, or
- Individuals and families who will imminently lose their primary nighttime residence, or
- Families with children under 18 with a history of being unstably housed, or
- Individuals and families who are fleeing, or are attempting to flee, domestic violence.

“Supportive Services” refers to any of a wide array of services that are needed to help the homeless get and maintain housing. This can vary widely, based on the needs of the population being served and the mission of the service provider organization. Examples of services (ALL SERVICES ARE NOT AVAILABLE AT ALL PROVIDERS) include basic needs, case management, counseling, referrals, life skills classes, and job search and training.

Eligibility rules apply. Programs listed serve all of NELA unless otherwise indicated.
EMERGENCY SHELTER
For persons newly homeless housed short-term (typically up to six weeks, depending on participant need) until longer-term housing options are identified

For those fleeing Domestic Violence
DART (Domestic Abuse Response Team) confidential shelter and supportive services. Serving the Northeast LA parishes of Lincoln, Union, Jackson as well as Winn, Bienville, Claiborne, and Grant. Contact: (318) 513-9373 or (318) 251-2255.
The Wellspring confidential shelter and supportive services. Serving nine Northeast LA parishes of Tensas, Caldwell, East and West Carroll, Franklin, Madison, Morehouse, Ouachita, Richland, and Tensas as well as Catahoula, Concordia and LaSalle Parishes. Contact: (318) 323-1505 or www.wellspringofnела.org

For those dealing with Severe Mental Illnesses
Easter Seals respite beds. Referral required. Contact 211 or (318) 807-6200 for more info.

For youth (individuals) ages 11 to 17
Christopher Youth Center Shelter and supportive services. Contact (318) 345-5556 or (318) 343 TEEN or www.teen-help.com

For all individuals and families with children

RAPID REHOUSING
Financial assistance and services to quickly rehouse homeless persons or families in an apartment, house, or other permanent type of housing they can stay in after help ends, then receive supportive services to maintain housing themselves. Services usually last three to 18 months, depending on participant need.
Front Door to Housing: Outreach, intake, and referrals to all programs as well as rapid rehousing for individuals and families. Call United Way NELA 211.

For those fleeing Domestic Violence
DART (Domestic Abuse Response Team) See service area and contact area in Emergency Shelter, above.
The Wellspring See service area and contact area in Emergency Shelter, above.

For Homeless or At Risk low-income adults/families:
The Wellspring Contact: (318) 807-6200 or 211.
Christopher Youth Ctr. Adults up to age 24 with their minor children. Contact: (318) 345-5556.

For Veterans/Veteran families
The Wellspring Serving Northeast LA parishes of Tensas, Caldwell, East and West Carroll, Franklin, Madison, Morehouse, Ouachita, Richland, and Tensas as well as Lincoln, Union, & Jackson Parishes. Contact: (318) 807-6200 or 211.

HOME Coalition of Northeast Louisiana Continuum of Care for Homeless Persons and Families 2019
Eligibility rules apply. Programs listed serve all of NELA unless otherwise indicated
TRANSITIONAL HOUSING
Temporary housing with supportive services up to two years (depending on participant need) to allow residents additional supportive services to live independently after help ends

For those fleeing Domestic Violence
The Wellspring Housing and supportive services. Serving nine Northeast LA parishes of Tensas, Caldwell, East and West Carroll, Franklin, Madison, Morehouse, Ouachita, Richland, and Tensas as well as Catahoula, Concordia and LaSalle Parishes. Contact: (318) 323-1505 or www.wellspringalliance.org

For those dealing with Chronic Mental Illnesses
Easter Seals Safe, affordable housing and supportive services. Contact (318) 888-0293 | Fax: (318)388-0267 or www.easterseals.com/louisiana/

For persons and families with children
Family Promise of Ouachita Housing, day center, and supportive services. Contact (318) 654-4101 or www.familypromiseofouachita.com.
HomePlace at Louisiana Baptist Children’s Home Housing and supportive services for homeless children (up to age 12) and mothers. Contact (318) 343-2244 or www.lbch.org/a13_ResidentialFamilyCare.html

For youth (individuals and families) ages 18 to 21
Christopher Youth Ctr. Housing and supportive services. Contact (318) 345-5556 or (318) 343 TEEN or www.teen-help.com

For Veterans/Veteran families
The Wellspring Serving 12 Northeast LA parishes of Tensas, Caldwell, East and West Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, and Union. Contact: (318) 807-6200 or www.wellspringofnela.org

PERMANENT SUPPORTIVE HOUSING
Permanent housing plus supportive services for persons who have had continuing bouts of homelessness and who need ongoing supportive services to stay housed. No limit on length of stay.

Elisha Ministries Serving individuals (no families) with mental illness, substance abuse or other disabling disorders, ages 21 - 65, primarily in Lincoln, Union, Morehouse, and Jackson Parishes. Contact (318) 251-1233 or www.elishaministriesnela.org.

For individuals and families with children
Monroe Housing Authority Providing affordable housing in Monroe LA. Contact: (318) 388-1500 or www.monroehousing.com.
Rays of Sonshine Serving those recovering from substance abuse. Offers permanent supportive housing and safe haven facilities. Contact: (318) 323-0502 or www.raysofsonshine.org.

HOME Coalition of Northeast Louisiana Continuum of Care for Homeless Persons and Families 2019
Eligibility rules apply. Programs listed serve all of NELA unless otherwise indicated
Supportive Services to Help Prevent Homelessness or End Homelessness and Emergency Services

### Eligibility rules apply. Programs listed serve all of NELA unless otherwise indicated.

#### Supportive Services to Help Prevent Homelessness or End Homelessness

**To get more info: Call United Way of NELA 211 Help Line**

1. **Service**  
   - Education and Adult Education
   - Transportation Voucher
   - Direct Transportation
   - Military Assistance
   - Financial Asst for Meds
   - Prescriptions/Fin Assist for Meds
2. **Needs**  
   - Basic Needs
   - Food
   - Clothing
   - Toiletries
3. **Prevention**  
   - Homeless Services (for persons currently homeless)
   - Supportive Services to Help Prevent or End Homelessness

**211 Help Line**

**United Way of NELA**

**Content from 211**